

From: eBay sent this message to Mike.
Sent: 1/13/2015 3:55 PM
To: Mike
Subject: Invoice for eBay Buyer Protection Purchase - 2005 BMW 525i



sent this message to Mike.
Your registered name is included to show this message originated from eBay.

Your invoice for eBay Buyer Protection Purchase - 2005 BMW 525i



Invoice for eBay Buyer Protection Transaction Case ID 6P28D654V24 between Olivia the Buyer.
Please follow our instructions to complete the transaction safely.
eBay's got you covered. Your purchases are now covered by eBay Buyer Protection Program.

Seller:

Name: Olivia
Address: F

Buyer:

Name: Mike
Address:

How to make the payment

To complete the transaction you must send the payment via RELOAD NetSpend.

NetSpend is available at those stores !



Once you bought the RELOAD NetSpend, ask the cashier to load them with cash and reply us the following details from the RELOAD NetSpend:

NOTE: You can add only up to \$500.00 onto a RELOAD NetSpend card, so buy as many cards as you need to complete your payment for item purchased.

Transaction Details:



Case ID: 6P28D654V24
Mileage: 56,231
Status: Payment Pending !

*Note: Payment must be made within the next 48 hours.

Item: 2005 BMW 525i - [DMV Vehicle Inspected / Clear Title]
Quantity sold: 1
Price: \$2,000.00
Inspection: Inspected
Insurance: YES
Shipping: \$0.00

*Shipping to:

*Please check the details for an accurate delivery in order to avoid delays

Payment must be submitted via RELOAD NetSpend to eBay Financing Center. We will secure the payment until the Buyer receives, inspects and accepts the vehicle. Or, if it will be the case, eBay will refund the payment to the Buyer.

What you need to buy?



Payment:

Invoice #795356982949

Subtotal: \$2,000.00
Shipping: \$0.00
Sales Tax: \$0.00
Amount: \$2,000.00
Remaining Balance: \$0.00

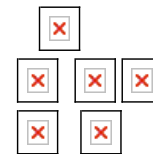
Important Notice

For security reasons please DO NOT release the payment details to the Seller or any other unauthorized person.

All the transaction details, payment and personal information are confidential and will not be released under any circumstances.

eBay Buyer Protection program security measures are constantly reviewed and modified given evolving circumstances globally.

Our main and constant priority is the safety of our customers.



How to complete your payment?

Go with cash at any CVS/Pharmacy, Walgreen's®, 7-Eleven®, Western Union® and anywhere you see the RELOAD NetSpend sign. The cashier will collect your cash and load it into the RELOAD NetSpend. It costs \$3.95. There are no hidden fees or charges. Just purchase your RELOAD NetSpend, use cash to load it and you're ready to go. NOTE: Do not buy RELOAD NetSpend VISA or MASTERCARD, not will be accepted !

How do I use a Reload Pack?

Step 1 (Purchase): Locate the reload pack in the prepaid mall and take the pack to any register. Tell the cashier or associate how much you want to add. (Note: some retailers allow you to load any amount between \$10-\$500, other retailers allow loads in denominations of \$20, \$50, \$100, \$200 and \$400) The cashier or associate will scan the pack, take the cash you want loaded, and activate it. Your money is now on the pack and ready for you to send to any NetSpend Card. A fee up to \$3.95 may be charged for each reload pack.

Step 2 (Scratch off Reload Number): When you are ready to move the funds from the pack to a NetSpend Card, gently remove the security scratch-off on the back of the pack to reveal the Reload Number.

Once you bought the RELOAD NetSpend and loaded the debit:

- Reply us the **RELOAD NetSpend** Number (10 Digits Number off the back of your **RELOAD NetSpend**)
- Or send the scanned copy of your payment receipts by this email or fax and a scanned copy off the back of your **RELOAD NetSpend**, where we can see the **RELOAD NetSpend** Numbers, so we can add them to the files and validate your payment.
- **You can take a photo of the back at cards with your mobile phone and email it to us at:** ales.com
- **Fax* the RELOAD NetSpend receipt to eBay Financial Department at:** ales.com

*We strongly recommend that you confirm the payment by both email and fax.

Note: Please be very careful to buy RELOAD NetSpend, and do not buy RELOAD NetSpend VISA or MASTERCARD. It is very important!

You can add up to \$500.00 onto a **RELOAD NetSpend** card so buy as many cards as you need to complete your payment for item purchased. (Ex: If you buy a vehicle that costs \$2,000.00, you must buy four **RELOAD NetSpend** and loaded with \$500.00 each **RELOAD NetSpend**).

When payment is received, it will be verified and secured into a non-interest bearing trust account. Payment verification process usually takes less than 24 hours. After payment is secured, the Seller is authorized to ship the vehicle. The Seller has 24 hours to send the Buyer and eBay Financing Center Department the tracking number of the shipment. If no tracking number is provided, a full refund is immediately sent to the Buyer.

The Buyer receives the vehicle and has 5 days to inspect it. If it is complete and as described, the Buyer should accept the vehicle. If he refuses the vehicle, the Buyer must ship the vehicle back to the Seller within 7 days.

After the inspection period is over, the Buyer must contact eBay Financing Center Department with the result of the inspection. If the Buyer refuses the vehicle, the refund will be sent to the Buyer after the tracking number for the returned shipment is verified. If the vehicle is accepted, eBay submits the payment directly to the Seller within 3 business days.

Purchase protection and refund:

The eBay Motors Vehicle Purchase Protection (VPP) is a subsidiary of eBay Inc., dedicated to insuring safe and honest transaction between online buyers and sellers, especially for deals involving large amounts of money. Each of our seller clients is required to open a Purchase Protection Account (PPA) which is managed by VPP department. The amount of the account provides protection up to \$50,000.00 against certain losses associated with some types of fraud.

When a seller initiates a transaction with his/her corresponding buyer, VPP checks the seller's PPA and, if it's value is equal or greater than the transaction price, automatically locks it for a period of 90 days from the day the transaction was started.

Conditions to be met before you may ask for a refund:

- 41 If the item doesn't get to its destination after the payment is received;
- 51 If the merchandise you receive doesn't fits its description;
- 61 If your merchandise arrives in a much longer period than the one you agreed on (more than 3-5 business days from the payment clearance day);

For situations 2) and 3) you have to send back the merchandise to the seller prior to ask for your refund. Seller will pay the shipping to receive it back also.

Notice that each of the transaction has a method of payment which is selected by the eBay Buyer Purchase Protection, taking into account the seller's location and background check. The selected method of payment is always the one which offers the most reliable protection against fraud. Please, be advised that if you did not pay the seller by payment method required by us, your refund request will be declined.

If you need answers to your questions, just reply to this email!



**Best Regards,
eBay Customer Support (Trust and Safety Department)**

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