

BEST PRACTICES

Sending sneakers to the authentication centre



PACKAGING INSTRUCTIONS

Follow these instructions when sending sneakers to our authentication centre to ensure a smooth authentication process.

- Pack the shoebox in a larger box and line the sides with bubble wrap or tissue paper for a tight fit. Never send sneakers in just their original shoebox and don't put the shipping label directly on the shoebox.
 - Include an eBay-generated packing slip inside the shoebox, not the outer box. The packing slip includes a unique code that allows the authenticator to process orders more smoothly.
 - Only include items in the original listing as sold, no extra merchandise.



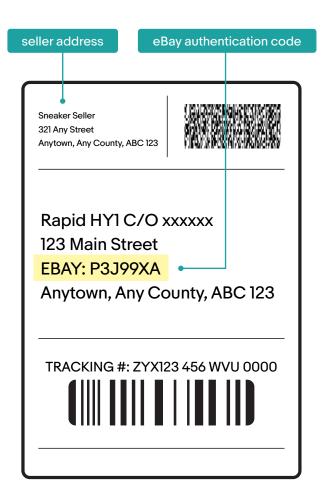
LABEL INSTRUCTIONS

Use eBay Labels to receive discounted delivery services and ensure a smooth process. The address will be formatted correctly and tracking automatically uploaded. When you print the label, all critical information will be included.

If you don't use eBay Labels to send to the authentication centre you will need to manually upload the name of the carrier you are using, together with any tracking numbers.

Be sure your label includes:

- seller name and return address
- buyer name and address—exactly as provided by eBay, including the eBay unique authentication code
- carrier tracking number



INSTRUCTIONS FOR MULTIPLE DELIVERIES

- Multi-quantity orders are defined as a buyer purchasing multiple units of the same item in a single order. Send all multi-quantity orders together in the same box with a single packing slip showing the unique authentication code for the order.
- Multi-SKU orders are defined as a buyer purchasing multiple items in different SKUs (e.g. different sizes, colorways, items). Multi-SKU orders should be sent separately with the unique authentication code on the delivery label and packing slip inside the sneaker box.

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