



eBay Inc.'s global portfolio of businesses enables millions of people around the world to buy, sell and pay online. Our Global Asset Protection team promotes the safe use of our platforms and collaborates with local, federal and international law enforcement to assist the apprehending and prosecuting of criminals.

Resources for Law Enforcement Investigations

eBay Inc. developed a new system to enable law enforcement officers or government officials seeking records for investigations related to the PayPal platform:

- **LERS** (Law Enforcement eRequest System) is a new online web form designed for law enforcement and government agencies to submit their PayPal data requests, inclusive of uploading their supporting documents request forms (i.e. summons, subpoena, letterhead, etc.). Law enforcement or government personnel will be required to go through an authentication process and only after approved, may use the LERS site.

To submit a request through LERS, go to <https://lers.corp.ebay.com> and select “**Rest of World**” from the dropdown.

- LERS has replaced the previous process of faxing, mailing or emailing data requests to the Global Asset Protection team.

Service Level for Requests

- Data requests submitted via LERS are processed in approximately **20 days**.
- Data requests submitted outside of LERS are processed in approximately **45 days**.

Requirements for Submitting PayPal Data Requests

All data requests must comply with the following legal requirements:

- Requests can be made in the form of a summons, subpoena or letterhead equivalent and addressed to **PayPal Pte. Ltd.**
- Must be signed by the law enforcement officer in charge of the investigation.
- **Requests should also include:**
 - ✓ Officer/government official information: Officer's name, department, law enforcement identification number (if available), street address, telephone, fax and email address.
 - ✓ Subject information: All known PayPal email addresses, PayPal account numbers, names, and aliases of the subject.
 - ✓ **Exactly what information is required, how it pertains to PayPal and your investigation.**



- ✓ Why the information is reasonably necessary for law enforcement.
- ✓ The relevant act the information is being requested under.

NOTE: Priority will be given only in particular circumstances (i.e. life threatening issues, etc.) and only where the sense of urgency is appropriately specified.

Quick Takeaways

Entity name: PayPal Pte. Ltd

General email: asiapacificpolice@ebay.com

LEERS link:

https://lers.corp.ebay.com/AIP/portal/home.do?localechanged=yes&locale=en_ROW