



*Have fun in your garage!®*

**We make it, teach it, and guarantee it.**

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To learn more about our company and our culture of innovation, visit [www.griotsgarage.com](http://www.griotsgarage.com).

#### **FAQ :**

1. Why was my auction shut down?

The unauthorized or unlicensed production and/or sale of merchandise bearing Griot's Garage marks, or marks confusingly similar thereto, is illegal. Any product that uses the Griot's Garage name or logo is considered infringing. This also includes any reference to Griot's Garage in the advertisement of the merchandise. Your auction was reported to eBay and shut down because the merchandise and/or advertisement of that merchandise appear to violate the intellectual property rights of Griot's Garage.

2. What does that mean for my auction items?

All products made with the Griot's Garage logo or bearing images that resemble Griot's Garage must be approved by Griot's Garage. Use your own images.

3. Why are others still allowed to sell these items?

Griot's Garage makes extensive efforts to police eBay auctions for any and all potentially infringing merchandise. However, some sellers may unintentionally be overlooked or are purchasing directly from Griot's Garage. Please contact us at [MAP@griotsgarage.com](mailto:MAP@griotsgarage.com) with Ebay Item #'s. We check every item # sent to us.

4. What if I am only selling one infringing product as part of a group of products?

Whether the infringing product is being sold as a single item or as a component of a group of products, it is still infringing. If a single auction includes both infringing and non-infringing products, the auction will be shut down in order to put a stop to the sale of the infringing product. If the infringing product is removed, then the remainder of the group may be re-listed.

5. What is your contact information?

Please email Griot's Garage at [MAP@griotsgarage.com](mailto:MAP@griotsgarage.com) with any questions