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Frequently Asked Questions (FAQ)
Q: Why was my auction suspended/cancelled?
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Q: Why did eBay allow me to post my auction?
A: eBay cannot conduct a comprehensive pre-screening process to account for all violations. As such, it is the responsibility of Ultimate Pet Nutrition™ to actively monitor its’ copyrights and trademarks.

Q: How can I tell if the item I offered or purchased is real?
A: The only way you can be certain that you are purchasing a genuine Ultimate Pet Nutrition™ product is to purchase it from Ultimate Pet Nutrition™ via our website (www.ultimatepetnutrition.com). Products purchased from unauthorized sellers may not have been stored properly or may be expired. In addition, any purchase made from eBay is not protected by our 90-Day Money Back Guarantee.

Q: Why can’t I use Ultimate Pet Nutrition™ graphics to sell my merchandise?
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