



About Turtle Beach Corporation

Turtle Beach Corporation's ("Turtle Beach") mission is to deliver the ultimate experience to gamers by providing high-quality, high-performance gaming accessories, including headsets, keyboards, mice, gamepad controllers, simulation hardware, microphones, and more. For nearly 50 years, Turtle Beach has been a pioneer and key innovator in audio technology, and today it is one of the most recognized brand names in gaming.

The Turtle Beach® brand (www.turtlebeach.com) is known for designing best-selling gaming headsets, top-rated game controllers, and groundbreaking gaming simulation accessories. Turtle Beach's ROCCAT® brand (www.ROCCAT.com) combines detail-loving German innovation with a genuine passion for designing the best PC gaming products, including award-winning keyboards, mice, headsets, mousepads, and other peripherals. Turtle Beach's Neat Microphones® brand (www.neatmic.com) creates high-quality USB and analog microphones for gamers, streamers, professionals, and students that embrace cutting-edge technology and design.

Verified Rights Owner Program

Turtle Beach participates in the eBay VeRO Program and actively reports problematic listings to eBay. Reasons for listings being reported to the eBay include, but are not limited to:

- Trademark and copyright infringement; and
- Misrepresentations of product warranties.

Trademark and Copyright Infringement

The tradenames of Turtle Beach®, ROCCAT®, and Neat Microphones® and their model names, logos, emblems, and designs are legally protected by national and international trademark laws. All texts, pictures, graphics, sounds, videos, and animations, as well as any arrangements thereof are subject to protection under national and international copyright laws. Such material includes all pictures, texts and graphics on the Turtle Beach® (www.turtlebeach.com), ROCCAT® (www.ROCCAT.com) and Neat Microphones® (www.neatmic.com) websites and may not be used for any business purposes, nor copied for forwarding, nor changed and used on other websites (including listings in the eBay marketplace) without the express written consent of Turtle Beach.

Turtle Beach is aware that unauthorized sellers often promote the sale of Turtle Beach®, ROCCAT®, and Neat Microphones® products by unlawfully copying some or all of these protected materials. Again, such copying is strictly prohibited by federal law, and will not be tolerated by Turtle Beach.

Turtle Beach Corporation – eBay VeRO Program Notice

Limited Product Warranty

Turtle Beach warrants to the original end-user purchaser that retail Turtle Beach®, ROCCAT®, or Neat Microphones® products will be free of defects in materials and workmanship for a certain period of time applicable to each product. This limited warranty is extended only to the original purchaser of a new product, which is not sold “AS IS”. It is not transferable or assignable to any subsequent purchaser. This limited warranty is applicable only in the country or territory where the product was purchased from an authorized Turtle Beach retailer or from Turtle Beach itself and does not apply to a product that has been purchased as used or refurbished or was included as part of a non-Turtle Beach product. Turtle Beach does not provide any extended warranties or service plans and will not honor such extended warranties or service plans included with any products purchased on the eBay marketplace. Further information can be found at for Turtle Beach: https://support.turtlebeach.com/s/article/218942167-Warranty-and-End-User-License?language=en_US , for ROCCAT https://support.roccat.com/s/article/US-ROCCAT-Limited-Warranty?language=en_US and for Neat Microphones <https://www.neatmic.com/support/#>