

# Remote Pro Pty Ltd

Remote Pro is a leading automation electronics company. Providing unparalleled customer service coupled with an extensive product range, Remote Pro is committed to continuous development in the home automation industry.

## Our Mission:

- Protect our customers from counterfeit product listings and listings not intended for sale in regions or countries where the product has not been approved for sale by local government authorities
- To diligently protect the Remote Pro brand, our reputation and consumer confidence

## Trademark Infringement:

Remote Pro is the legal owner and proprietor of the Remote Pro™ trademark throughout Australia and other regions. Remote Pro is entitled to take legal action against any unfair use of our intellectual property, rightfully and lawfully, and to prohibit others from using our trademarks in connection to the same or similar goods and/or services being offered in the jurisdictions covered by our trademarks.

Unlawful use of Remote Pro trademarks risks exposing our consumers to products which have not been subjected to our rigorous quality control and testing processes, and damages our reputation for quality and reliability that we have cultivated over a number of years. For these reasons, we take any unauthorised use of our trademarks seriously and any infringing listing may be reported to eBay.

## Copyright Infringement:

Remote Pro owns copyrights in photographs and other images displayed on our official Remote Pro website and official eBay store. Remote Pro operates primarily from both the official site located at [www.remotepro.com.au](http://www.remotepro.com.au) and official eBay store [remote.pro.australia](http://remote.pro.australia), from which it is unlawful to use, without prior authorisation, any copyrighted materials owned or published by Remote Pro. Anyone using Remote Pro copyrighted materials (including, but not limited to, photographs and other images found on the Remote Pro website and eBay store) without authorisation may be breaching Remote Pro's intellectual property rights, which may in turn lead to eBay listings being reported and taken down for copyright violations.

## To eBay Buyers:

Remote Pro is committed to providing quality home automation products.

We sell our products through a secured supply chain. Products purchased through unauthorized dealers are not guaranteed by Remote Pro, nor will we honor promotions or returns from unauthorised dealers. The only way you can be certain that you are buying genuine and compliant products is to buy from Remote Pro or from one of its authorised dealers.

To eBay Sellers Remote Pro does not tolerate sales of counterfeit and non-compliant products. Remote Pro may request eBay to remove listings for any one of the following reasons:

- The sale of counterfeit products
- Use of Remote Pro trademarks or copyrighted materials without prior authorisation

Thank you,