

Red Digital Cinema Camera Company

RED DIGITAL CINEMA - Red.com, Inc. (legal.red@gmail.com)

Frequently Asked Questions

Q: Why was my auction terminated?

A: Your auction violated one or more of eBay's terms. Most likely, your auction included a copyrighted image, owned by Red.com, Inc. Please note that we do not authorize reproduction of our images without permission and do not allow any use of images in online auctions.

Q: If I report other sellers for violations of eBay's policies will my identity be kept confidential?

A: Yes. If you find auctions violating Red.com, Inc.'s rights, please report them by providing the appropriate Seller ID to Legal.Red@Gmail.com. Please include "Report eBay Seller" in the subject line. Your identity and email address will remain completely confidential and will not be revealed at any time.

Q: May I use your images in my auction?

A: No. Red.com closely controls the use of its images and does not authorize the reproduction of its images, graphics or logos in your auction. Red.com strongly enforces its intellectual property rights in order to protect the reputation of our products and to continue to produce top quality technology.

Q: My auction was terminated and there are no RED branded products for sale. Why?

A: It is possible that you misused one or more of Red.com's trademarks.