



## **Probiotic America, LLC**

### **Buyer Beware: Some Probiotic America, LLC products available on eBay may be counterfeit.**

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Probiotic America, LLC does not authorize the resale of our products by unauthorized retailers. Therefore any purchase order suspected to be used for illegal distribution or any other activity not approved in writing by an authorized Officer of Probiotic America, LLC will be subject to suspension or immediate termination of account and restrained from any further access to the Site. Probiotic America, LLC reserves the right to pursue any unlawful distributor for violations including but not limited to The Lanham Act. In the event that an order is shipped out and is later suspected and/or is proven to be in violation of this clause, product(s) will not be approved for a refund, no exceptions.

Although Probiotic America, LLC adheres to all cGMP guidelines concerning the manufacturing, storage and sale of Probiotic America, LLC products, we make no guarantees regarding Probiotic America, LLC products purchased through unauthorized sales sites such as eBay. Products purchased from unauthorized sellers may be inauthentic, impure, or expired. In addition, any purchases made from eBay are not protected by the Probiotic America, LLC 90 Day Money Back Guarantee and will not be entitled to Probiotic America, LLC customer support.

Any listings which infringe upon the Probiotic America, LLC brand will be reported to eBay.

### **Frequently Asked Questions (FAQ)**

#### **Q: Why was my auction suspended/cancelled?**

**A:** Probiotic America, LLC has a good faith belief that the merchandise that you posted for auction or sale is counterfeit or otherwise infringes Probiotic America, LLC trademarks or copyrights.

#### **Q: Why did eBay allow me to post my auction?**

**A:** eBay cannot conduct a comprehensive pre-screening process to account for all violations. As such, it is the responsibility of Probiotic America, LLC to actively monitor its' copyrights and trademarks.

#### **Q: How can I tell if the item I offered or purchased is real?**

**A:** The only way you can be certain that you are purchasing a genuine Probiotic America, LLC product is to purchase it from Probiotic America, LLC via our website ([www.probioticamerica.com](http://www.probioticamerica.com)). Products

purchased from unauthorized sellers may not have been stored properly or may be expired. In addition, any purchase made from eBay is not protected by our 90-Day Money Back Guarantee.

**Q: Why can't I use Probiotic America, LLC graphics to sell my merchandise?**

**A:** Probiotic America, LLC marketing materials are protected under copyright law. Unauthorized use or reproduction is strictly prohibited.