



PAC International LLC.

PAC International LLC, develops and manufactures high-performance products acclaimed for their reliability and ease of use. Beginning in 2000, Nevada-based PAC International LLC has met the needs of professionals in construction, architecture, engineering, government, and corporate markets with a diverse product line that includes professional- grade noise control products for ceiling, walls, floors and mechanical isolation. PAC International LLC is an innovative manufacturer of noise control products spanning a diverse range of categories. Our engineering and product development teams understand modern technology and constructability and are dedicated to creating inventive products through listening to customers. PAC International, LLC. products are sold globally by the largest and most respected wholesalers in the world, and our continued success relies on a dedication to quality products backed by superior customer service. We put our customers' needs first and strive to set new standards on quality and value.

Frequently Asked Questions (FAQ)

Q. Why was my auction shut down?

A. If your auction has been shut down pursuant to our request, it is because you have infringed the intellectual property rights of PAC International, LLC.

This may have been because:

1. The item offered on the auction was counterfeit. PAC International, LLC. will not allow the sale of counterfeit products and in addition to the removal of your auction, repeat sellers of counterfeit products bearing PAC International, LLC.'s brands or marks may also face legal proceedings initiated on behalf of PAC International, LLC.; and/or
2. The item has infringed the registered design and/or copyright of the products of PAC International, LLC.
3. You have misused one or more trademarks of PAC International, LLC., such as the following:
4. RC-1 BOOST™
5. RSIC™
6. RSIC-1™
7. Resilient Sound Isolation Clip™

Q. Can I make any reference to PAC International, LLC. and/or use the trademarks of PAC International, LLC. if I am not selling products belonging to PAC International, LLC., even when I clearly say that the products are from other brands?

A. No. Many eBay sellers use the name of PAC International, LLC. and/or its trademarks in their auctions simply to get attention from consumers who are looking for authentic items from PAC International, LLC. Any such use is therefore misleading. The use of the registered trademark is only permissible under law by the registered owner of the mark, its authorized entities and/or in relation to goods launched by the aforesaid entities under that mark.

World Class Noise Control
7260 W. Azure Dr. Ste 140-213 Las Vegas, NV 89130
Telephone: (866) 774-2100 Fax (866) 649-2710
Web Site: www.pac-intl.com



Q. Why did PAC International, LLC. not contact me directly before requesting that eBay shut down my auction(s)?

A. Given the number of PAC International, LLC. items on eBay, it is not possible for PAC International, LLC. to contact each seller individually before requesting that eBay shut down the auction.

If you have any further questions after reviewing the above, you may contact us at info@pac-intl.com. If, however you request information that is already available on this About Us page, you will not receive a response. Due to the volume of emails received, it may take us a couple of weeks to process your request. We ask that you kindly bear with us in the meantime.

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