



**Nucific®**

**Buyer Beware: Some Nucific® products on eBay may be counterfeit.**

Nucific® is a member of eBay's Verified Rights Owners (VeRO) Program. Nucific® prohibits the use of any of the company's trademarks or copyrights, in a manner that is likely to cause confusion, mistake or deception as to the source of the Products or services advertised.

The Nucific® name, its logos, designs, images, and product photographs are the exclusive property of Nucific® and any unauthorized use constitutes copyright and trademark infringement. Nucific® monitors the use of its intellectual property on eBay daily to protect the integrity of its trademark interests.

Although Nucific® adheres to all cGMP guidelines concerning the manufacturing, storage and sale of Nucific® products, we make no guarantees regarding Nucific® products purchased through unauthorized sales sites such as eBay. Products purchased from unauthorized sellers may be inauthentic, impure, or expired. In addition, any purchases made from eBay are not protected by the Nucific 90 Day Money Back Guarantee and will not be entitled to Nucific customer support.

Any listings which infringe upon the Nucific® brand will be reported to eBay.

#### **Frequently Asked Questions (FAQ)**

##### **Q: Why was my auction suspended/cancelled?**

**A:** Nucific® has a good faith belief that the merchandise that you posted for auction or sale is counterfeit or otherwise infringes Nucific® trademarks or copyrights.

##### **Q: Why did eBay allow me to post my auction?**

**A:** eBay cannot conduct a comprehensive pre-screening process to account for all violations. As such, it is the responsibility of Nucific to actively monitor its' copyrights and trademarks.

##### **Q: How can I tell if the item I offered or purchased is real?**

**A:** The only way you can be certain that you are purchasing a genuine Nucific® product is to purchase it from Nucific® via our website ([www.nucific.com](http://www.nucific.com)). Products purchased from unauthorized sellers may not have been stored properly or may be expired. In addition, any purchase made from eBay is not protected by our 90-Day Money Back Guarantee.

##### **Q: Why can't I use Nucific® graphics to sell my merchandise?**

**A:** Nucific® marketing materials are protected under copyright law. Unauthorized use or reproduction is strictly prohibited.