



EDUCATIONAL PRAYER MAT

Fun, Easy & Interactive

My Salah Mat is a registered Trademark and registered design of the Interactive Prayer Mat. It is illegal to buy or sell counterfeit items. If you find the price is too good to be true it most likely is a counterfeit item.

FAQ :

1. How can I tell the difference between a Fake product and an Original product?

Due to the issues with counterfeit items, meaning companies have made replicas that look almost exactly the same, we at My Salah Mat have developed the product so more differences can be found.

Here are a few:

- The original product has a Hologram Sticker
- The original product has 15 Languages pre-installed
- The original product has all 5 Prayers Installed
- The Original Product is made from Waterproof and Fire resistant materials
- The Original product comes with 3 booklets

2. Why was my listing shut down?

The unauthorized or unlicensed production and/or sale of merchandise bearing My Salah Mat Logo or the iconic Design, or marks confusingly similar thereto, is illegal. Any product that uses the My Salah Mat name or logo is considered infringing. This also includes the use of any of My Salah Mat photos, videos or posters.

Your listing was reported to eBay and shut down because the merchandise and/or advertisement of that merchandise appear to violate the intellectual property rights of My Salah Mat.

3. What does that mean for my listing items?

All products made with the My Salah Mat logo or bearing images that resemble My Salah Mat must be removed, you are required to inform us who you have purchased this from? Email us on vero@mysalahmat.com

4. Why are others still allowed to sell these items?

My Salah Mat makes extensive efforts to police eBay auctions for any and all potentially infringing merchandise. However, some sellers may unintentionally be overlooked or are purchasing directly from My Salah Mat. Please contact us at vero@mysalahmat.com with Ebay Item#'s, we check every item# sent to us. Thank You.



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5. Where can I get original My Salah Mat products?

Original My Salah Mat products are available on eBay, but if you are unsure please email us and we will confirm. Vero@mysalahmat.com

6. What if I am only selling one infringing product as part of a group of products?

Whether the infringing product is being sold as a single item or as a component of a group of products, it is still infringing. If a single auction includes both infringing and non-infringing products, the auction will be shut down in order to put a stop to the sale of the infringing product. If the infringing product is removed, then the remainder of the group may be re-listed.

7. What can I do if someone sold me a Counterfeit item?

We support all customers and sellers. If someone sold you counterfeit items, we will help you. We will report it to the correct place and even get the money you paid back for it. We will also go out of our way to send you an original My Salah Mat. Please contact us on the below email.

8. What is your contact information?

Please email My Salah Mat at vero@mysalahmat.com with any questions.