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Any listings which infringe upon the LCR Health™ brand will be reported to eBay for removal.

**Frequently Asked Questions (FAQ)**

**Q:** Why was my auction suspended/cancelled?

**A:** LCR Health™ has a good faith belief that the merchandise that you posted for auction or sale is counterfeit or otherwise infringes LCR Health™ trademarks or copyrights.

**Q:** Why did eBay allow me to post my auction?

**A:** eBay cannot conduct a comprehensive pre-screening process to account for all violations. As such, it is the responsibility of LCR Health™ to actively monitor its' copyrights and trademarks.

**Q:** How can I tell if the item I offered or purchased is real?
A: The only way you can be certain that you are purchasing a genuine LCR Health™ product is to purchase it from LCR Health™ via our website (www.lcrhealth.com). Products purchased from unauthorized sellers may not have been stored properly or may be expired. In addition, any purchase made from eBay is not protected by our 90-Day Money Back Guarantee.

Q: Why can’t I use LCR Health™ graphics to sell my merchandise?
A: LCR Health™ marketing materials are protected under copyright law. Unauthorized use or reproduction is strictly prohibited.