

Ketosource Limited

Regarding Ketosource's Intellectual Property:

- If an auction is removed through eBay's VeRO program, it is due to the fact that the listing is believed to be infringing upon Ketosource's intellectual property or is believed to be a counterfeit.
- All images, text descriptions, logos and graphics of our products on Ketosource Limited websites are part of Ketosource's protected intellectual property.
- The unauthorized or unlicensed production and/or sale of merchandise bearing Ketosource trademarks, or marks confusingly similar thereto, will result in your listing being removed.
- Ketosource Limited's intellectual property may not be used as any part of an eBay listing without express written permission from Ketosource Limited.
- Ketosource's product shots, data sheets and product marketing materials are all copyrighted and are only permitted for use with the express written consent of Ketosource Limited.
- Use of copyrighted text or descriptions from our products, our articles or any other area of our websites also require Ketosource's express written consent to be used; and violation will also result in listings being removed.
- If a listing is found to be using any of Ketosource's intellectual property without authorization, it will be removed without prior warning to the seller.

Unauthorized Resellers / Counterfeit Goods

- We are required to vigorously police the marketplace for counterfeit merchandise in order to protect our name, our reputation and our customers from being confused into believing they are purchasing genuine Ketosource products.
- Some sellers make counterfeit or unauthorized Ketosource products available for purchase online. Ketosource monitors relevant websites to protect our customers and safeguard our legal rights. Unfortunately, sellers often use eBay to sell counterfeit or unauthorized products to target unapprised buyers.
- The only way to guarantee authenticity is by purchasing through an official, or authorized, Ketosource store. We have no knowledge of the composition of counterfeit products and caution buyers to be sceptical of purchases from sources that are not authorized sellers of Ketosource products.
- Authentic versions of Ketosource products can be purchased from the Ketosource Limited eBay store "ketosource", as well as our direct site www.shop.ketosource.co.

Why Was Your Listing Singled Out?

Due to the high volume of merchandise for sale on eBay, it is difficult to identify and remove every infringing listing. If it appears we have not yet acted against an infringing listing, that does not mean we will not act accordingly.

Contact Ketosource

If you believe that your item should not have been removed, or wish to report any suspected counterfeit goods, we request that you contact Ketosource Limited at team@ketosource.co.uk with your questions.

Please include the relevant seller name and listing number on the inquiry.