

JEDirect Corp dba JETech Design

About us : JEDirect Inc., based on IL, US and founded on 2012, owns brand JETech, Rankie, Helect and June & Ed. JEDirect is a leading global manufacturer and supplier for high quality electronics and PC accessories, such as iPad/iPhone cases, bluetooth headset, video cables, etc.

With the spread of counterfeit products, it is becoming harder for our customers to distinguish between authentic and counterfeit products. As a result, JEDirect is an active participant of the eBay VeRO Program.

Please read if your listing was removed. ****

If you are a seller whose listing has been removed, your listing has most likely been terminated by eBay because of action taken by JEDirect. Common reasons why your listing may have been terminated include, but are not limited to, the following:

Trademark Infringement - the item offered for sale may be an unauthentic product which infringes JEDirect's intellectual property rights or the content of the listing contains unauthorized use of JEDirect's protected trademarks.

Copyright Infringement - the listing may contain JEDirect's copyrighted text, images, or other materials or the item offered for sale may be hardware and/or software that comprises pirated content, was offered for sale in violation of an enforceable license agreement, or unauthorized use of JEDirect 's copyrighted text, images, or other materials.

Frequently Asked Questions

Q: Why was my auction removed? A: Your eBay auction was removed by eBay because we believe that the item being sold was counterfeit and/or infringes on our intellectual property.

Q: How did JEDirect determine that the goods in my auction were counterfeit and/or infringing intellectual property rights? A: Due to the nature of eBay, we must make our decisions based on the pictures provided in your auction. Unfortunately, we do not disclose the specific ways in which we identify counterfeit products. If we did, this information could also be used by counterfeiters to further produce phony goods.

Q: Can JEDirect verify the authenticity of merchandise for sale on eBay? A: While we would like to be able to assist you, JEDirect cannot verify the authenticity of any product that is not purchased through one of our authorized distributors or retailers. Unfortunately, there are a large number of counterfeit products in the marketplace, and we are committed to addressing this issue. If you believe a seller or store is selling counterfeit JEDirect products, please let us know by visiting the following link:

<http://www.ijetech.com/contact-us/>

Q: Why does JEDirect care if I sell a single piece of unauthorized JEDirect merchandise? **A:** We have expended considerable resources to develop and maintain a reputation of providing the highest quality products to our customers. Through the auction of counterfeit merchandise, people attempt to trade off of our well-earned reputation. These auctions not only cause monetary damage, but may also damage our reputation, as many purchasers of inferior counterfeit products will attribute the poor quality merchandise to JEDirect.

Q: Why was my auction singled out? I see a bunch of other auctions selling the same items! **A:** We work diligently to ensure that the majority of auctions offering infringing goods are removed from eBay. However, given the extremely high volume of merchandise that is offered for sale, it is almost impossible to identify and remove all such auctions.

Q: Why didn't JEDirect contact me directly before reporting my auction to eBay? **A:** Unfortunately, due to the volume of auctions that are targeted for removal, the amount of time necessary to contact each eBay seller individually is not practical.

Q: Can I use JEDirect's logo or other images owned by JEDirect to make my auction listing more appealing? **A:** Unfortunately, this is not permitted. We do not authorize any of our resellers to sell on eBay, and as such, we do not allow the use of our logos or other images.

Reporting Suspected Counterfeit Products

To voluntarily report suspected counterfeit products, please email details and contact information to store@ijetech.com