

The Himalaya Drug Company

The Himalaya Drug Company is a member of eBay's Verified Rights Owners (VeRO) Program

Founded in 1930, the Himalaya legacy now spans over 85 years, stretching from one man, to his son, to his grandson. From our humble beginnings in India, our products are now offered in over 90 countries, yet we're still family owned. Himalaya offers a full line of clinically-studied herbal formulations, certified USDA organic Single herbs, and a full line of body care products. Integrating the principles of traditional medicine with modern science, Himalaya is a worldwide pioneer in the field of scientifically validated herbal healthcare. Himalaya's North American LEED® Gold-Certified eco-friendly corporate office and warehouse facility are located in Sugar Land, Texas, a community neighboring Houston.

Himalaya Global Holdings Ltd. (Himalaya) is the parent of all Himalaya subsidiaries with offices in North America, South America, Europe and Asia is a worldwide pioneer in the field of scientifically-validated herbal healthcare. Founded in 1930, the Himalaya legacy now spans over 85 years and Himalaya has succeeded in combining the rich value of an old system of natural health with all the processes of modern pharmaceutical technology. Our products are now offered in over 100 countries and Himalaya has established itself as an uncontested leadership in scientifically studied health and personal care products.

Himalaya's North American office in the name of The Himalaya Drug Company is located in Sugar Land, Texas which offers a full line of clinically-studied herbal formulations, certified USDA organic Single herbs, and a full line of body care products.

Our Trademarks

The trademark and intellectual property rights of each and every product sold by The Himalaya Drug Company under the brand name Himalaya, Himalaya Herbal Healthcare, PartySmart, Himalaya Herbals is well protected by U.S. federal, state, and international law and are subject of thousands of trademark registrations throughout the world. We protect the reputation of our brands by continuously monitoring any violation of our trademarks on eBay. The VeRO program enables us to request eBay to remove listings for products that infringe our trademarks or other intellectual property rights. If a trader has a listing removed by eBay then the eBay will notify the traders and provide a brief explanation for any such removal.

If you have further questions about our trademarks or if you become aware of any listing that you believe violates our trademarks please let us know at legal_usa@himalayausa.com

If you believe you have been delisted incorrectly, please contact legal_usa@himalayausa.com

Cross border sale

The Himalaya Drug Company, a registered Delaware corporation is the exclusive rights owner of all Himalaya trademarks in the United States. Therefore, any Himalaya branded products manufactured, which are not intended to be imported by The Himalaya Drug

Company for sale in the United States will be considered as directly infringing on our trademarks.

Himalaya being a global manufacturer of herbal healthcare products always follows the laws, rules and regulations of the particular region or country for manufacturing products.

Frequently Asked Questions (FAQ)

Ø For Buyers

Q: Can Himalaya verify the authenticity claims of products for sale on eBay?

A: Himalaya is unable to guarantee the authenticity of any items for sale on eBay. Himalaya will not compensate any person that purchases counterfeit products from an eBay seller, nor replace such products with genuine products. If you believe that an eBay member is selling counterfeit Himalaya products, please contact us at legal_usa@himalayausa.com, identifying the seller and the auction in question.

Q: Whom should I contact about my claims?

A: If you have purchased a product that is not original or not otherwise rightfully manufactured by Himalaya, although you may have thought it was genuine when you purchased the product, please direct your claims, requests for refunds, and complaints to the seller. The Himalaya Drug Company is not party to the dispute since they neither manufactured, imported nor sold the product.

Ø For Sellers

Q: Why has my listing been removed?

A: The Himalaya Drug Company is a member of eBay's Verified Rights Owner (VeRO) program, which allows us to request the removal of auctions that we in good faith believe violate Himalaya's trademark or Intellectual Property rights.

Q: What if I did not know that my item was counterfeit or infringing?

A: It is your responsibility as a seller to ensure that the items you list for sale are authentic, permissible for sale in the United States and they not infringe on trademarks of The Himalaya Drug Company; if you are not sure if your item is authentic or allowed for sale in the United States, you should contact The Himalaya Drug Company to verify its authenticity. If you cannot ascertain the item's authenticity please do not list it on eBay.

Q: Whom should I contact about my claims?

A: If you have purchased a product that is not original or not otherwise rightfully manufactured by/for The Himalaya Drug Company, although you may have thought it was genuine when you purchased the product, please direct your claims, requests for refunds, and complaints to the supplier. The Himalaya Drug Company is not party to the dispute since they neither made nor sold the product.

Q: Why didn't Himalaya contact me directly before reporting my listing to eBay?

A: Given the number of Himalaya's items posted on eBay, it would take a very large commitment of time and money from us to enter into discussions with each seller individually. Not every seller will act diligently to remove their item and some sellers do not

check their messages before the listing ends. As a result, we have found it more effective for eBay to remove the listing at our request via the VeRO program.

Q: I believe that the item Himalaya reported is not infringing. How can I get my auction reinstated?

A: If you believe that your auction was incorrectly reported to eBay, please send an email to legal_usa@himalayausa.com

Q: If I promise not to sell counterfeit/infringing Himalaya products again, will you have eBay reinstate my account?

A: We have no control or influence over eBay's policies and cannot assist eBay users who have had their user accounts suspended or cancelled. The reinstatement of accounts is entirely at eBay's discretion. If we report something in error, we will contact the VERO team to retract the Notice of Claimed Infringement submitted in error once this error is found.