

GN Netcom, dba Jabra

GN Netcom, dba Jabra (“Jabra”) develops, manufactures and sells Jabra® audio products throughout the world. Jabra is a member of the eBay VeRO Program and owns trademarks, service marks and copyrighted materials worldwide. Jabra invests significant financial resources to develop and protect its intellectual property. We have developed this page to help educate eBay users about auctions that infringe upon the intellectual property rights of Jabra.

Trademark Infringement

Jabra trademarks and service marks are protected under U.S. and international trademark laws. Jabra is the exclusive owner of numerous valuable trademark rights that are used in association with a wide variety of products that Jabra sells throughout the world. End Users recognize the value and quality of our products based on the mark associated with the product. We have recently seen a large number of counterfeit Jabra headphone, headset, and speakerphone products for sale on eBay and other ecommerce sites. These products infringe Jabra’s trademarks, and selling these products can result in liability for damages and serious criminal penalties (up to 10 years in prison and/or up to \$2 million in fines in the United States).

Copyright Infringement

The textual, photographic, video and other multimedia products published and produced by Jabra or its licensees on Jabra.com or elsewhere are protected under U.S. and international copyright laws. Anyone who, without Jabra authorization, produces, copies, distributes, or displays Jabra copyrighted materials is liable for copyright infringement.

False Warranty

The limited warranty is only valid for the **original purchaser** and will automatically terminate prior to expiration if upon the sale or transfer to another party. The limited warranty provided by Jabra applies only to products purchased for use, and not for resale. It does not apply to open box purchases, which are sold “as is” and without any warranty from Jabra. If eBay sellers are not authorized Jabra resellers, they cannot claim to offer any Jabra warranty.

Frequently Asked Questions (FAQ)

Q: *Why was my auction terminated?*

A: Most likely, your auction was removed from the eBay website by Jabra for one of the following reasons:

1. Offer for sale of counterfeit Jabra® products;
2. Unauthorized use of Jabra copyrighted images;
3. Unauthorized use of Jabra copyrighted text;
4. Shipment policies in violation of Jabra international trade agreements; and/or
5. Misrepresentations about the Jabra warranty.

Jabra regularly monitors the Internet, including auction sites, in order to protect its rights. As part of that effort, Jabra will notify eBay of auction listings containing unauthorized use of Jabra intellectual property. If you offered international shipping in your listing, your listing may have been cancelled because certain Jabra products are designed for use only in certain countries (e.g., products that are plugged into electrical outlets), and shipping them outside of those countries is a violation of trademark law.

Q: Why was my auction singled out when there are other infringing auctions of Jabra merchandise on eBay?

A: Jabra is working diligently to ensure that all unauthorized uses of its intellectual property are removed from the eBay website. While it is our intent to remove all counterfeit products from eBay, listings are added at a rate and volume which can be difficult to monitor.

Q: I found all the Jabra images featured in my auction listing on Jabra.com. Can't I use these pictures to sell Jabra products on eBay?

A: No. Any unauthorized copying of Jabra images is against the law.

For specific questions regarding Jabra policies that are not answered above or within eBay Community Standards, or if you find an auction item that you suspect is counterfeit or unauthorized, please contact us at NA_WARP@Jabra.com.

Q: How do I tell the difference between counterfeit and genuine Jabra products?

A: The counterfeit products that we have discovered are poorer quality and do not perform as well as genuine Jabra products. Visually, however, it is difficult to tell a genuine product apart from one that is counterfeit. Jabra's intellectual property enforcement team has found distinctions between counterfeit and genuine products, but we are unable to publicly disclose this information as it would make it easier for counterfeiters to avoid detection. The only way to be certain that a product is genuine is to buy directly from Jabra, or one of its authorized resellers.

Q: How can I tell if the item I offered or purchased is real?

A: The only way you can be certain that you are buying genuine Jabra products is to buy from Jabra (<http://stores.ebay.com/Jabra>) or from one of its authorized dealers. Authorized dealers who sell on eBay typically display the Jabra Authorized Reseller

badge shown below. You may also email NA_WARP@Jabra.com to ensure that you are purchasing an authentic Jabra product from an authorized Jabra reseller.