



## **FIVE PERCENT NUTRITION, LLC (d/b/a “5% NUTRITION”)**

**BUYER BEWARE:** Some of eBay's 5% NUTRITION products may be counterfeit.

5% NUTRITION is a member of eBay’s Verified Rights Owners (VeRO) Program. 5% NUTRITION prohibits the use of any of the company’s trademarks or copyrights in a manner that is likely to cause confusion, mistake, or deception as to the source of the Products or services advertised. The 5% NUTRITION name, logos, designs, images, and product photographs are the exclusive property of 5% NUTRITION, and any unauthorized use constitutes copyright and trademark infringement.

5% NUTRITION is the sole owner of all websites and sales channels operated by the brand and manufacturer 5% NUTRITION, including the content contained herein. Our intellectual property rights include numerous issued patents, registered trademarks, and common law rights, as well as proprietary information, including text, images, video, graphics, product packaging, marketing materials, and all other works protected under United States copyright laws (“Intellectual Property Rights”). Any use of these Intellectual Property Rights shall be considered an infringement, reported to eBay, and sent to our legal team for follow-on action to protect those rights.

5% NUTRITION monitors the use of its intellectual property on eBay daily to protect the integrity of its trademark interests. Although 5% NUTRITION adheres to all cGMP guidelines concerning the manufacturing, storage, and sale of 5% NUTRITION products, we make no guarantees regarding 5% NUTRITION products purchased through unauthorized sales sites such as eBay.

Products purchased from unauthorized sellers may be inauthentic, impure, or expired. In addition, any purchases made from eBay are not protected by the 5% NUTRITION Money Back Guarantee and will not be entitled to 5% NUTRITION customer support.

### **Frequently Asked Questions (FAQs)**

#### **Q: Why was my auction suspended/canceled?**

A: 5% NUTRITION has a good faith belief that the merchandise that you posted for auction or sale is counterfeit or otherwise infringes 5% NUTRITION trademarks or copyrights (Intellectual Property).

#### **Q: Why did eBay allow me to post my auction?**

A: eBay cannot conduct a comprehensive pre-screening process to account for all violations. As such, it is the responsibility of 5% NUTRITION to monitor its trademarks or copyrights (Intellectual Property) actively.

#### **Q: How can I tell if the item I offered or purchased is real?**

A: The only way to be certain that you are purchasing a genuine 5% NUTRITION product is to purchase it from 5% NUTRITION via our website ([www.5percentnutrition.com](http://www.5percentnutrition.com)) or through an authorized retailer as found on our website ([www.5percentnutrition.com/where-to-buy](http://www.5percentnutrition.com/where-to-buy)). Products purchased from unauthorized sellers may not have been stored properly or expired. In addition, any purchase made from eBay is not protected by our 90-day Money Back Guarantee.

**Q: Why can't I use 5% NUTRITION graphics to sell my merchandise?**

A: 5% NUTRITION marketing materials are protected under copyright law. Unauthorized use or reproduction is strictly prohibited.

As a member of the eBay Verified Rights Owner Program, we aim to protect our customers from inauthentic products and ensure that our goodwill and Intellectual Property Rights are protected to the best of our ability. This is critical to ensuring product safety and satisfaction for our customers.

If you believe your listing should not have been removed, please get in touch with 5% NUTRITION at [product-protection@5percentnutrition.com](mailto:product-protection@5percentnutrition.com). Please include your reseller account name, the eBay listing identifier/ID, a copy of your resale certificate, and an invoice for the authorized purchase of the product. Please note that you will not receive a response if your email requests information addressed in this document.