

# DR. MARTY™

## Dr Marty™

**Buyer Beware: Some of the purported Dr. Marty™ products available on eBay may be counterfeit.**

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Dr. Marty™ does not authorize the resale of our products by unauthorized retailers. Therefore any purchase order suspected to be used for illegal distribution or any other activity not approved in writing by an authorized Officer of Dr. Marty™ will be subject to suspension or immediate termination of account and restrained from any further access to the Site. Dr. Marty™ reserves the right to pursue any unlawful distributor for violations including but not limited to The Lanham Act. In the event that an order is shipped out and is later suspected and/or is proven to be in violation of this clause, product(s) will not be approved for a refund, no exceptions.

Dr. Marty™ adheres to all cGMP guidelines concerning the manufacturing, storage and sale of Dr. Marty™ products, we make no guarantees regarding Dr. Marty™ products purchased through unauthorized sales sites such as eBay. Products purchased from unauthorized sellers may be inauthentic, impure, or expired. In addition, any purchases made from eBay are not protected by the Dr. Marty™ 90 Day Money Back Guarantee and will not be entitled to Dr. Marty™ customer support.

Any listings which infringe upon the Dr. Marty™ brand will be reported to eBay for removal.

### **Frequently Asked Questions (FAQ)**

#### **Q: Why was my auction suspended/cancelled?**

**A:** Dr. Marty™ has a good faith belief that the merchandise that you posted for auction or sale is counterfeit or otherwise infringes Dr. Marty™ trademarks or copyrights.

#### **Q: Why did eBay allow me to post my auction?**

**A:** eBay cannot conduct a comprehensive pre-screening process to account for all violations. As such, it is the responsibility of Dr. Marty™ to actively monitor its' copyrights and trademarks.

#### **Q: How can I tell if the item I offered or purchased is real?**

**A:** The only way you can be certain that you are purchasing a genuine Dr. Marty™ product is to purchase it from Dr. Marty™ via our website ([www.drmartypets.com](http://www.drmartypets.com)). Products purchased from unauthorized sellers may not have been stored properly or may be expired. In addition, any purchase made from eBay is not protected by our 90-Day Money Back Guarantee.

#### **Q: Why can't I use Dr. Marty™ graphics to sell my merchandise?**

**A:** Dr. Marty™ marketing materials are protected under copyright law. Unauthorized use or reproduction is strictly prohibited.