

Dollar Shave Club

Dollar Shave Club is a member of eBay's Verified Rights Owners (VeRO) Program.

Dollar Shave Club, Inc. ("DSC") is a California-based company that delivers razors and other personal grooming products to customers by mail for home delivery from its website at <http://www.dollarshaveclub.com>. Our razors include the Humble Twin, the 4X and the Executive, and personal grooming brands include Dr. Carver's, Wanderer, Big Cloud, Boogie's, and One Wipe Charlies, among others.

DSC is committed to protecting the reputation of its brands and helping protect consumers from imitation products that attempt to capitalize upon DSC's goodwill and reputation. To help protect our brands, we monitor eBay and maintain active membership in the Verified Rights Owners program (VeRO). The VeRO program enables us to request that eBay remove listings for products that infringe our trademarks or other intellectual property rights.

Buyers beware! DSC does not sell any products or gift cards on eBay and therefore cannot guarantee the authenticity, quality, or condition of any DSC item sold on eBay. DSC products or gift cards purchased through eBay are not covered under our return policy—so, your sole recourse as a buyer will be from the seller, not DSC.

If a seller has its listing removed, eBay will notify the seller and provide a brief explanation. While we appreciate that a seller may resell goods not knowing that they are infringing on our trademarks or intellectual property rights, it is important that we treat all sellers consistently. We do this to protect our consumers from buying infringing products and to maintain the trust and reputation that DSC works hard to have with consumers.

FREQUENTLY ASKED QUESTIONS

I bought the product from eBay so assumed it must be genuine.

DSC cannot guarantee the authenticity of any DSC item sold on eBay. If you purchased the product from another eBay seller, we suggest you contact eBay directly about this seller and leave feedback on the site.

I bought the product in good faith from eBay. Can DSC provide me with a refund?

DSC is not a seller or distributor of its brands via eBay. If you believe you may be entitled to a refund as the result of an imitation product, please contact eBay/PayPal directly.

I only want to buy genuine DSC goods. How can I be sure I am doing this?

To be sure the goods you have purchased are genuine we recommend purchasing from the DSC website at www.dollarshaveclub.com. DSC cannot guarantee the authenticity of any DSC item sold on eBay.