



## **DermalMedix™**

**Buyer Beware: Some of the purported DermalMedix™ products available on eBay may be counterfeit.**

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DermalMedix™ name, its logos, designs, images, and product photographs are the exclusive property of DermalMedix™ and any unauthorized use constitutes copyright and trademark infringement.

DermalMedix™ monitors the use of its intellectual property on eBay daily to protect the integrity of its trademark interests.

DermalMedix™ adheres to all cGMP guidelines concerning the manufacturing, storage and sale of DermalMedix™ products, we make no guarantees regarding DermalMedix™ products purchased through unauthorized sales sites such as eBay. Products purchased from unauthorized sellers may be inauthentic, impure, or expired. In addition, any purchases made from eBay are not protected by the DermalMedix™ 90 Day Money Back Guarantee and will not be entitled to DermalMedix™ customer support.

Any listings which infringe upon the DermalMedix™ brand will be reported to eBay for removal.

### **Frequently Asked Questions (FAQ)**

#### **Q: Why was my auction suspended/cancelled?**

**A:** DermalMedix™ has a good faith belief that the merchandise that you posted for auction or sale is counterfeit or otherwise infringes DermalMedix™ trademarks or copyrights.

#### **Q: Why did eBay allow me to post my auction?**

**A:** eBay cannot conduct a comprehensive pre-screening process to account for all violations. As such, it is the responsibility of DermalMedix™ to actively monitor its' copyrights and trademarks.

#### **Q: How can I tell if the item I offered or purchased is real?**

**A:** The only way you can be certain that you are purchasing a genuine DermalMedix™ product is to purchase it from DermalMedix™ via our website ([www.dermalmedix.com](http://www.dermalmedix.com)). Products purchased from unauthorized sellers may not have been stored properly or may be expired. In addition, any purchase made from eBay is not protected by our 90-Day Money Back Guarantee.

#### **Q: Why can't I use DermalMedix™ graphics to sell my merchandise?**

**A:** DermalMedix™ marketing materials are protected under copyright law. Unauthorized use or reproduction is strictly prohibited.