

Chaz Dean Studio

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Frequently Asked Questions

Why was my auction removed?

Chaz Dean, Inc. companies are committed to enforcing their intellectual property rights. Your listing was terminated by eBay at our request. Chaz Dean, Inc. regularly monitors the Internet, including auction sites, in order to protect its intellectual property rights. In accordance with eBay's VERO policy, we will notify eBay of auction listings containing unauthorized uses of Chaz Dean, Inc. copyrights and trademarks

Based on a review of the listing title, description, product for sale, and/or graphics and photographs, we believe that your listing infringes on our intellectual property.

But I was able to post my auction...

eBay has indicated that it cannot conduct a comprehensive pre-screening of all auctions for potential violations. Therefore, your ability to post the auction does not indicate that sale of the product in question is legal or authorized.

But there are similar items for sale that are still listed....

We work diligently to ensure that all auctions of our products that contain infringements of our intellectual property.

If you believe that there are other active listing on eBay that involve the products of Chaz Dean, Inc. that do not meet eBay auction guidelines, please feel free to send us the listing number and we will work with eBay to investigate.

I'll just re-list my auction.

If you decide to re-list an infringing auction or continue to offer unlawful or violating items, you risk civil or criminal liability.

Contact

For questions on the content listed in this page or questions, please send inquiries to info@chazdean.com. In all email correspondence, please include your contact information and the auction number, if relevant to the subject of your email.