



GLOBAL ASSET PROTECTION

As the world's leading e-commerce company, eBay Inc.'s global portfolio of businesses enables hundreds of millions of people to buy and sell online. eBay Inc established the eBay Global Asset Protection team to promote the safe use of its platforms and to collaborate with local, national and international law enforcement in apprehending and prosecuting criminals.

Resources for Law Enforcement Investigations and Service Levels

- **eBay Law Enforcement tool** is an online webform designed for Law Enforcement officers, judges, public prosecutors and government agencies to submit their eBay data requests, inclusive of uploading their supporting documents such as a court order. This site (**le.corp.ebay.com**) may only be used by law enforcement personnel who will go through an authentication processes. An eBay userID, email address or item number is required to obtain users' data. The officer can download the information directly from the portal. It's fast, easy and safe to use. Responses to requests submitted via eBay Law Enforcement tool will be retrievable within not more than 10 working days.

Requirements for eBay data requests

Requests submitted through LERS and via manual process must comply with the following legal requirements:

- **Must be Addressed to eBay GmbH** , which is the entity name of the data controller of the European eBay sites.
- **Must be a Typed** official document bearing the logo of the requestor
- **Must be Signed** by the law enforcement officer in charge of the investigation
- **Must quote the applicable act or law** under which the LE agency is requesting the data under.

Also, all requests should include:

- Officer's name, department, street address, telephone, fax and email address.
- All known email addresses, names and aliases of the subject

- Exactly what information is required, how it pertains to eBay and your investigation

Important Note:

All requests that are not addressed to the correct eBay entity (eBay GmbH), will be rejected.

Priority will be given only in particular circumstances and investigation types (ie. life threatening issues etc.) and only where the sense of urgency is appropriately specified

User Data Available

Requests submitted through LEP/LERs

eBay User Information

- User ID
- User Status
- Suspension Date (If any)
- Name / Address / eMail address
- Phone number / DOB
- Feedback Points
- Registration Timestamp
- Registration IP
- Registration Site
- Shipping Address

Optional Data Available

- User ID History
- eMail address History
- Financial Data History
- Contact Address History
- Shipping Address History

All eBay Listings Including:

- Item Number
- Item Title
- Listing Type
- Quantity Offered
- Listing Price & end time
- Listing IP
- Highest Bidder User ID*
- All Items Won*

All Items Won Including:

- Item Number
- Seller User ID
- Item Title
- Listing Type
- Quantity Bought
- Price & Currency
- Listing Start & end time

*) Please note: max 4 years back available for LEP requests

Information available on www.ebay.co.uk which won't be provided by our team:

Feedback Profile

Item image and description:The listing offering an item as seen on the site (available until archived 90 days after the listing end date)

Items for sale by the seller: Includes Buy It Now items, current listings, and listings which ended in the last 30 days.

User Agreement: Terms and conditions applicable to the use of our services.

About Me Page: Users can create an 'About Me' page to tell others about themselves.

Quick takeaways

Correct Entity name: eBay GmbH

General Email: lawenforcement@ebay.com

LEERS link: le.corp.ebay.com