



GLOBAL ASSET PROTECTION

As the world's leading e-commerce company, eBay, Inc.'s global portfolio of businesses enables hundreds of millions of people to buy and sell online. eBay, Inc. established the **Global Asset Protection Team** to promote the safe use of its platforms and to collaborate with local, federal and international law enforcement in apprehending and prosecuting criminals. Our diligence in this area is demonstrated by the arrests that are made and the trust that is built both within the community and our law enforcement and industry partners.

Resources for Law Enforcement Investigations and Service Levels

➤ **eBay Law Enforcement tool** is an online webform designed for Law Enforcement officers, judges, public prosecutors and government agencies to submit their eBay data requests, inclusive of uploading their supporting documents such as a court order. This site (le.corp.ebay.com) may only be used by law enforcement personnel who will go through an authentication processes. An eBay userID, email address or item number is required to obtain users' data. The officer can download the information directly from the portal. It's fast, easy and safe to use. Responses to requests submitted via eBay Law Enforcement tool will be retrievable within not more than 10 working days.

Requirements for eBay Data Requests

Requests submitted through LERS must comply with the following legal requirements:

- **Must be addressed** to **eBay Marketplace GMBH (CH)**.
- **Must be a typed official document** bearing the logo of the requestor.
- **Must be signed** by an agent or court officer with the authority to issue compulsory orders.

Also, all requests should include:

- Requester's name, department, street address, telephone, email address and fax.
- As much information about the subject as possible. (We are able to locate accounts with usernames, email addresses or item numbers.)
- Exactly what information is required and how it pertains to **eBay** and your investigation.

Important note: Priority will be given only in particular circumstances and investigation types (i.e. life threatening issues etc.) and only where the sense of urgency is appropriately specified. eBay, Inc. reserves the right to determine the urgency level based on an assessment of known facts.

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Information available on www.ebay.com.au, which won't be provided by our team:

- **Feedback Profile**
- **Item image and description:** The listing for an item as seen on the site (available until archived 90 days after the listing end date)

- **User Agreement:** Terms and conditions applicable to the use of our services.
- **Profile page:** Users can create a profile page to tell others about themselves.

Quick Takeaways

Correct Entity Name: eBay Marketplace GMBH (CH)

General Email for LE/Government Personnel: LawEnforcement@ebay.com

LERS link: le.corp.ebay.com