

Prohibited and Restricted Goods

Prohibited Goods

Certain goods are prohibited due to regulatory or Orange Connex shipping compliance requirements. These include but are not limited to, dangerous goods, raw materials, precious metal products, natural resources, and other forbidden goods as per local regulations.

- **Dangerous goods** are products containing flammable, pressurized, corrosive, or otherwise harmful substances that may pose a risk during storage, handling, or transportation. For the European definition of dangerous goods, refer to the [European Agreement concerning the International Carriage of Dangerous Goods by Road \(ADR\)](#).

For general prohibited goods examples, refer to the "Prohibited List" below:

Prohibited Goods List

Category	Specific Item Description
Various potent poisons, biochemicals, and infectious materials	Anthrax, dangerous bacteria, medical waste, pesticides, thallium, cyanide, dioxin, DDT, chlordane, ractopamine, arsenic, tear gas grenades, white crystal, powder, paste articles
Addictive narcotics and psychotropic substances	Drugs, opium (including poppy shells, flowers, buds, leaves, etc.), morphine, cocaine, heroin, cannabis, methamphetamine, etc.
Goods prohibited for circulation or shipping by state law	Cultural relics, controlled knives, antiques, various weapons, simulated weapons (e.g., toy guns), ammunition, counterfeit currencies and securities, raw blood plasma, labour reform products
Goods harmful to local politics, economy, or culture	Media carriers such as CDs, tapes, videotapes
Articles that impede public health	Carcasses, ashes, unskinned animal skins, unprocessed tiger bones, soil, animal carcasses, animal and plant pathogens (bacteria, poisonous species, etc.)
Animals, plants, and their specimens	Rhino horn, bezoar, tiger bone, animal skin, musk, nostoc flagelliform, ephedra, wild taxus, logs, charcoal, seeds, plants, animals
Radioactive articles and dangerous goods	Explosives, nuclear energy articles
Medical, chemical, and industrial waste	Used syringes, toxic chemicals
Gases (regardless of colour)	Compressed gas, dry ice, fire extinguishers, gas cylinders, light bulbs
Explosive items	Fireworks, detonators, gunpowder, gas lighters
Flammable liquids	Ink, paint, gasoline, kerosene, diesel, alcohol, motor oil, perfume, spray insecticide, air freshener, cosmetics
Flammable solids	Coal, rosin, paraffin, activated carbon, titanium powder, dried coconut, rubber chips, matches, phosphorus, aluminium powder, magnesium powder, solid glue
Chemicals and medical products	Potassium permanganate, sulfuric acid, vaccines, blood products
Oxidants and organic peroxides	Hydrogen peroxide, sodium peroxide, potassium chlorate, unknown chemical components
Toxic and infectious substances	Insecticides, pesticides, veterinary drugs, herbicides, arsenic, mercury, cyanide, chloroform, blood, urine, body fluids, asbestos

Corrosives	Sulfuric acid, nitric acid, hydrochloric acid, caustic soda
Currencies, gambling equipment, and financial instruments	Banknotes, coins, credit cards, vouchers, tokens
Fertilizers	Urea, ammonium nitrate, ammonia
Raw materials	Corn, rice, coal, cotton, crude oil, refined oil, tungsten, silver, wheat, coal, rare earth minerals, zinc, tin, molybdenum, phosphate rock
Precious metal products and valuables	Gold, silver, platinum, gemstones, jewellery, pearls, ivory
Radio transceivers and communication security machines	Radar, transmitters, receivers
Frozen and fresh meat	Chilled or frozen beef, pork, chicken
Cigarettes	All types of cigarettes
Rare minerals and natural resources	Copper, aluminium, primary profiles
Drugs	All types of drugs
Currencies and legal tender	Currency notes, coins, credit/debit cards, coupons
Foods	All kinds of food

Restricted Goods

Certain documents may be required based on the product's attributes.

We highly recommend providing any available documentation to help reduce delays or rejections during validation.

Required Documentation

- **Brand Authorization Letter / Brand Registration Documentation**
 - If you own the brand, upload your **Brand Registration documentation**.
 - If the SKU is authorized by another brand, upload a **Brand Authorization Letter**.
- **CE Marking**
 - Products requiring CE marking include, but are not limited to:

Category	Examples
Computers, Communication & Consumer Electronics (3C)	Mobile phones, laptops, drones, smartwatches, digital cameras, headphones, 3D printers
Household Appliances	Juicers, blenders, barbecue machines, electric fans
Lights	Lamps, stage lights, flashlights
Locomotive, Auto Parts, Outdoor Supplies	Auto parts, bicycles, helmets, solar panels
Maternity and Baby Products	Feeding bottles, pacifiers, breast pumps, diapers, strollers, electric toys
Toys	Remote-control cars, building blocks, balloons, cards
Adult Products	Vibrators, condoms, inflatable dolls
Makeup & Skin Care	Eye shadow, nail polish, cleansers, lotions, masks
Cosmetic and Medical Devices	Thermometers, sphygmomanometers, hearing aids, beauty instruments, steamers

- **EN1888 test report** is required for baby products such as strollers, cots, and child seats.

- **EN71 test report** is required for toys.
- **MSDS (Material Safety Data Sheet)**
Required for products containing liquids, powders, pastes, or batteries (e.g., cell phones, electric toys, facial masks, eye shadows, skin protection products, etc.). Also required for non-brand accessories with metal (e.g., earrings, rings, bracelets, etc.).
- **UN38.3 Certification**
Required for articles containing lithium batteries.